

HILL COUNTRY TELEPHONE COOPERATIVE, INC.
Annual Membership Meeting
Held on October 2, 2023
6:00 p.m.

The Annual Membership Meeting of the Hill Country Telephone Cooperative, Inc. (hereinafter called the Cooperative), was recorded on Tuesday, September 12, 2023, in the Board Room of the Headquarters Office Building in Ingram, Texas, and the video was posted on the Cooperative's website on Monday, October 2, 2023.

1. CALL TO ORDER:

The Annual Membership Meeting was called to order at 6:00 p.m. by the presiding officer, President, Kari Potter, who officiated as Chairperson throughout the meeting.

2. INVOCATION:

Pastor Katie Rode of Immanuel Lutheran Church in Comfort, Texas gave the invocation.

3. PLEDGE OF ALLEGIANCE:

The Pledge of Allegiance was presented by SSG (Retired) Shilo Harris, in a prerecorded video.

4. NATIONAL ANTHEM:

The National Anthem was sung by HCTC's Employee Relations Coordinator, Laura Wimberly and interpreted in American Sign Language by Emma Faye Rudkin, in a prerecorded video.

5. INTRODUCTION:

The Chairperson recognized the following Directors and the Districts they each represent as follows: Bob Trees of District #1A (Ingram Exchange); Kari Short, District #1B (Ingram Exchange); Randy Bass, District #2 (Hunt Exchange); Jim Haynie, District #3 (Mountain Home & Garven Store Exchanges); Steve Stengel, District #4 (Doss Exchange); Dorrie Cooper, District #5 (Fredonia, Katemcy, Pontotoc & Streeter Exchanges); Kathy Bohn, District #6A (Comfort & Sisterdale Exchanges); Anthony Bohnert, District #6B (Comfort & Sisterdale Exchanges); Tracy Castillo, District #8 (Medina & Tarpley Exchanges); Linda Reagor, District #9 (Frio Canyon Exchanges); Kari Potter, of District #7 (Center Point Exchange); and, Legal Counsel and Parliamentarian, Dennis Donley.

6. PRESIDENT'S REPORT:

The Chairperson, Kari Potter, reflected on the Cooperative's efforts on connecting communities, providing exceptional customer experiences, and treating everyone like family. The Chairperson reported that during the year, the Cooperative has demonstrated this through Customer Appreciation Luncheons and had an opportunity to personally visit with members, share stories, and listen to their needs. The Cooperative has sponsored local events, participated in educational initiatives, and invested in the infrastructure to ensure members stay connected. The Chairperson commended the Board of Directors for their dedication and commitment to keep the Cooperative moving forward and serving the community.

7. REPORT ON QUORUM:

The Chairperson called for the Chief Executive Officer, R. Craig Cook, to establish the quorum. The Chief Executive Officer reported that due to the lack of an in-person meeting, the Cooperative would not reach a quorum of the members at this year's annual meeting.

8. NOTICE OF MEETING AND PROOF OF MAILING:

The Chief Executive Officer, R. Craig Cook, provided a report on the Notice of Meeting and Proof of Mailing. The Chief Executive Officer reported that the Official Notice of Annual Membership Meeting of the Corporation to be held online at <https://www.hctc.net> on Monday, October 2, 2023, beginning at 6:00 p.m., was mailed September 12, 2023, to each member of the Corporation. (See Certification of Chief Executive Officer attached.)

9. APPROVAL OF MINUTES:

The minutes were made available to the Cooperative on HCTC's website at <https://www.hctc.net> for review. The minutes for 2022 were presented to the members for approval in this year's General Election.

10. SECRETARY'S REPORT:

The Chairperson called for the Secretary-Treasurer, Linda Reagor, to report on the revenues and expenses for 2022, and the Secretary-Treasurer delivered the Secretary's Report. (See Secretary's Report attached.) The auditor's report is set out in "The Line Review 2023" posted on the Corporation's website at <https://www.hctc.net>, a copy of which is attached hereto and made a part of the minutes. The 2022 financial reports were presented to the members for approval in this year's General Election.

11. CERTIFICATION OF CONSENT ELECTION:

The Secretary-Treasurer delivered the Certification of Consent Election Reports for District Numbers 3, 6A, 7, and 9. (See Certification attached.)

12. ELECTION REPORT:

Legal Counsel, Dennis Donley, reported that the 2022 Minutes and 2022 Secretary's Report each passed by a majority vote.

13. UNFINISHED BUSINESS:

There was no unfinished business to address.

14. NEW BUSINESS:

Due to the lack of a quorum, no new business was taken up or formally acted on.

15. CHIEF EXECUTIVE OFFICER ANNUAL REPORT:

Chief Executive Officer, R. Craig Cook, reported on the Cooperative's efforts to treat every member like family to achieve the Cooperative's mission "To be the premier provider of modern telecommunications and broadband service throughout our region." As part of the HCTC Family, the community interacts with employees that are your friends and neighbors and the Cooperative faces the same challenges experienced in the community such as the economy, inflation, and supply chain issues.

The report also summarized HCTC's accomplishments including: improving processes to operate more efficiently therefore improving customer experience; setting aggressive construction targets and capitalizing on investments; and expanding HCTC's broadband footprint while improving broadband service to 1,000 members. HCTC continues to stay informed of federal and state programs to improve broadband services. The "HCTC Family" will continue to invest and build relationships with the people in our communities through donations to local charities, schools, libraries and first responders.

16. PRESENTATION OF AWARDS:

16A. Five (5) Year Employee Service Awards were presented to:

1. Asia Cockrum
2. Sonia Constante
3. Abriana Jacobs
4. George Moore
5. Dalton Sparks
6. Josh Stacey
7. Kelly Toler
8. Daron Usener

16B. Ten (10) Year Employee Service Award were presented to:

1. Ryan Felps

2. Crystal Lomas
3. Clay Benton

16C. Fifteen (15) Year Employee Service Award were presented to:

1. Shanita Armstrong
2. James Borjes
3. Randy Farrell
4. Maria Tisdale
5. Bart Tucker

16D. A Thirty (30) Year Employee Service Award was presented to:

1. Rose Adami

17. PRIZE GIVEAWAY:

The list of prize winners was posted on the Cooperative's website at <https://www.hctc.net>.

18. ADJOURN:

The Chairperson adjourned the meeting at approximately 6:26 p.m.

KATHY BOHN, Secretary-Treasurer

APPROVED:

KARI POTTER, President