

BUSINESS - CLEC COMMUNITIES - MASON, KERRVILLE, FREDERICKSBURG AND JUNCTION

	FIBER	FIBER	FIBER	FIBER
Plans:	20M/20M	50M/50M	100M/100M	300M/300M
Monthly Charge - Small/Medium Business:				
A la Carte				
Mason, Kerrville, Fredericksburg & Junction	-	\$ 119.95	\$ 129.95	\$ 219.95
Mason, Kerrville, Fredericksburg & Junction (Grandfathered)	\$ 119.95	\$ 129.95	\$ 219.95	-
Fredericksburg 290E	\$ 149.95	\$ 159.95	\$ 249.95	-
Included In Bundle	YES	YES	YES	YES
Bundle Price:				
Mason, Kerrville, Fredericksburg & Junction	-	\$ 119.95	\$ 129.95	\$ 219.95
Mason, Kerrville, Fredericksburg & Junction (Grandfathered)	\$ 119.95	\$ 129.95	\$ 219.95	-
Fredericksburg 290E	\$ 149.95	\$ 159.95	\$ 249.95	-

OTHER TERMS AND CHARGES

Charges for Additional Data	NO	NO	NO	NO
HCTC Issued Modem/ONT Required	YES	YES	YES	YES
Other Monthly Fees:				
Emails (10 included w/service) - charge per add'l 10	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00
Static IPs:				
Small/Med. Business (1 included w/service) - charge per ea. additional	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00
Other Non Recurring Charges:				
Battery Back Up (1 included with service)	YES	YES	YES	YES
Early Termination - BASED ON TERMS OF CONTRACT	YES	YES	YES	YES
Installation Charge (Small/Medium Business):				
1 YEAR - Mason, Kerrville, Fredericksburg & Junction	\$ 399.00	\$ 399.00	\$ 399.00	\$ 399.00
Fredericksburg 290E	\$ 499.00	\$ 499.00	\$ 499.00	\$ 499.00
3 YEAR - Mason, Kerrville, Fredericksburg & Junction	\$ 199.00	\$ 199.00	\$ 199.00	\$ 199.00
Fredericksburg 290E	\$ 299.00	\$ 299.00	\$ 299.00	\$ 299.00
5 YEAR - Mason, Kerrville, Fredericksburg & Junction	No Charge	No Charge	No Charge	No Charge
Fredericksburg 290E	\$ 199.00	\$ 199.00	\$ 199.00	-
Government Taxes and Other Government-Related Fees May Apply:				
Varies by Location	YES	YES	YES	YES

Performance:

Typical speed downstream	20 Mbps	50 Mbps	100 Mbps	300 Mbps
Typical speed upstream	20 Mbps	50 Mbps	100 Mbps	300 Mbps
Typical latency (RTT)	2 ms	2 ms	2 ms	2 ms
Typical packet loss	0%	0%	0%	0%

Network Management:

Application-specific network management practices?
Subscriber-triggered network management practices?

[Network Management Policy](#)

Other Information

[Privacy Policy](#)

Complaints or Inquiries

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Email: busofc@hctc.net

HILL COUNTRY TELECOMMUNICATIONS, LLC (HCTC)

BROADBAND DISCLOSURE

RESIDENTIAL - CLEC COMMUNITIES - MASON, KERRVILLE, FREDERICKSBURG AND JUNCTION

	FIBER 20M/10M	FIBER 30M/10M	FIBER 50M/50M	FIBER 100M/100M	FIBER 1G/1G
Plans:					
Monthly Charge - Residential:					
A la Carte -					
Mason, Kerrville, Fredericksburg & Junction	\$ 49.95		\$ 59.95	\$ 99.95	\$ 199.95
Mason (Grandfathered)		\$ 45.00			
Bundle Price:					
Junction Rural - Internet/Telephone/Long Distance	-	-	\$ 159.95	\$ 249.95	-
Mason - Internet/Telephone (Grandfathered)	-	\$ 60.00	-	-	-
Mason - Internet/Telephone/Long Distance (Grandfathered)	-	\$ 75.00	-	-	-

OTHER TERMS AND CHARGES

Charges for Additional Data	NO	NO	NO	NO	NO
HCTC Issued Modem/ONT Required	YES	YES	YES	YES	YES
RESIDENTIAL:					
Emails - per email (optional)	\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00
Secure IT (optional)	-	-	-	-	-
Static IP - (optional)	-	-	-	-	-
Auto Pay & Paperless Billing (credit)	\$ (4.95)	-	\$ (4.95)	\$ (4.95)	\$ (4.95)
HCTC Router Maintenance Options: 2YR Term	YES	-	YES	YES	YES
ONT/Router Maintenance & Inside Wire Maintenance	\$ 4.95	-	\$ 4.95	\$ 4.95	\$ 4.95
ONT Router Lease & Inside Wire Maintenance	\$ 6.95	-	\$ 6.95	\$ 6.95	\$ 6.95
ONT/Router Lease & Inside Wire Maintenance w/Technology Services Platinum Package	\$ 9.95	-	\$ 9.95	\$ 9.95	\$ 9.95
Other Non Recurring Charges:					
Battery Back up	\$ 75.00	\$ 75.00	\$ 75.00	Included	Included
Early Termination	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00
Equipment Charge (Billed if ONT is NOT returned)	\$ 275.00	\$ 275.00	\$ 275.00	\$ 275.00	\$ 275.00
Standard Installation Charge	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00	\$ 99.00

Performance:

Typical speed downstream	20 Mbps	30 Mbps	50 Mbps	100 Mbps	750 Mbps
Typical speed upstream	10 Mbps	10 Mbps	50 Mbps	100 Mbps	750 Mbps
Typical latency (RTT)	2 ms	2 ms	2 ms	2 ms	2 ms
Typical packet loss	0%	0%	0%	0%	0%

Network Management:

Application-specific network management practices?
Subscriber-triggered network management practices?

