

CALLING FEATURES



Calling features are offered at an additional monthly charge. These can be used with all styles of dial and push-button telephones.

Note: The “switchhook” referred to is the button the handset pushes down when you hang up. Some telephones have a link or flash key you can press.

Call Waiting

How it works:

You can use your telephone without missing other calls. A special tone alerts you to a waiting call; the person calling you hears normal ringing.

To answer a waiting call:

1. When you are on the phone, a special tone tells you a second call is waiting.
2. Simply press and quickly release the “switchhook” on your telephone. Your first caller is automatically placed on hold while you are connected with the second caller.

If you choose not to answer the incoming call:

1. You will hear a special tone to remind you of the waiting call.

To alternate between callers:

1. Simply press and quickly release the “switchhook.”

While you talk with one caller, the other person will automatically be placed on hold. Each conversation remains private.

To end either call:

1. Hang up.
2. Your phone will ring.
3. When you answer, you will be connected with the remaining caller.

Cancel Call Waiting

How it works:

You can temporarily cancel the Call Waiting signal whenever you do not wish to be interrupted on an outgoing or incoming call.

To “turn off” Call Waiting before making a call:

1. Lift the handset and listen for dial tone.
2. Press **70#**. (On a rotary phone, dial 1170.)
3. Listen for confirmation tone.
4. Dial the telephone number you wish to call. Your call will not be interrupted by the Call Waiting tone. Other callers will hear a busy signal.
5. After you hang up, Call Waiting automatically “turns on.”

To “turn off” Call Waiting during a call:



1. Press and release the “switchhook.”
2. Press **70#**. (On a rotary phone, dial 1170.)
3. Listen for the confirmation tone. You will automatically be reconnected to your call.
4. After you hang up, Call Waiting automatically “turns on.”

Note:

- You must have Three-Way Calling to “turn off” Call Waiting during a call.

Call Forwarding

How it works:

You can program your calls to ring at another number. You can still use your phone to make outgoing calls. (Call Forwarding allows a maximum of 2 calls to forward. Additional callers will receive a busy signal.)

To “turn on” the service:

1. Lift the handset and listen for dial tone.
2. Press **72#**. (On a rotary phone, dial 1172.)
3. Listen for dial tone.
4. Dial the number where you want your calls forwarded. Dial the number exactly as if you are calling directly. For a local number, dial the 7-digit phone number. For a long distance number, dial “1” plus the area code. If you have speed dialing, You may dial one of your codes instead. Long distance charges will be billed to you.
5. When the phone is answered, Call Forward is in effect.

If the line is busy, or there is no answer:

6. Hang up.
7. Within two minutes, repeat steps 1-4 above. You will hear a confirmation tone to let you know your Call Forwarding is now working.

To “turn off” the service:

1. Lift the handset and listen for dial tone.
2. Press **73#**. (On a rotary phone, dial 1173.)
3. Listen for confirmation tone, then hang up. Your Call Forwarding is now “off,” and calls will ring normally on your phone.

Speed Dialing

Now you can call emergency or frequently dialed numbers just by dialing one or two numbers. This capability includes long distance numbers. You have a choice of selecting either a short list of eight telephone numbers (Speed Dialing 8) or a longer list of 30 telephone numbers (Speed Dialing 30.) If you have selected Speed Dialing 8, but want to be able to speed call more numbers, just call us and let us know. We'll change your service to speed Dialing 30 quickly. A service charge is applicable.



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Speed Dialing 8

How it works:

You can enter up to eight telephone numbers-local or long distance-into your Speed Dialing list. Then, you can reach those people by dialing one digit.

How to use: **7 4 #**

1. Lift the handset and listen for dial tone.
2. Press **74#**. (On a rotary phone, dial 1174.)
3. Listen for dial tone.
4. Dial a one-digit speed code. (Choose any number, 2 through 9.)
5. Dial the telephone number you wish to assign to that speed code. (For long distance, be sure to include "1" plus the area code.)
6. Press the # key. (On a rotary phone, wait four seconds after dialing.)
7. Listen for confirmation tone.

To call someone on your Speed Dialing list:

1. Lift the handset and listen for dial tone.
2. Dial the one-digit speed code, then press the # key. (On a rotary phone, wait four seconds after dialing.)

To change your Speed Dialing list:



1. Lift the handset and listen for dial tone.
2. Press **74#**. (On a rotary phone, dial 1174.)
3. Listen for dial tone.
4. Dial the one-digit speed code you wish to change.
5. Listen for cancellation tone, then the dial tone. Follow steps 4-7 above to program your Speed Dialing List.

Speed Dialing 30

How it works:

You can enter up to 30 telephone numbers-local or long distance-into your Speed Dialing list. Then, you can reach those people by dialing two digits.

How to use: **7 5 #**

1. Lift the handset and listen for dial tone.
2. Press **75#**. (On a rotary phone, dial 1175.)
3. Listen for dial tone.
4. Dial a two-digit speed code. (Choose any number, 20 through 49.)
5. Dial the telephone number you wish to assign to that speed code. (For long distance, be sure to include "1" plus the area code.)
6. Press the # key. (On a rotary phone, wait four seconds after dialing.)
7. Listen for confirmation tone.

To call someone on your Speed Dialing List:

1. Lift the handset and listen for dial tone.
2. Dial the two-digit speed code, then press the # key. (On a rotary phone, dial the two-digit speed code, and wait four seconds.)

To change your Speed Dialing list:



1. Lift the handset and listen for dial tone.
2. Press **75#**. (On a rotary phone, dial 1175.)
3. Listen for dial tone.
4. Dial the two-digit speed code you wish to change.
5. Listen for cancellation tone, then dial tone. Follow steps 4-7 above to program your Speed Dialing List.

Three-Way Calling

How it works:

When you are talking with someone, you can add a third person to the call.

To add a third person to the call:

1. Press and quickly release the "switchhook" to place the first person on hold.
2. Listen for dial tone.
3. Dial the third person's phone number. (If you have speed dialing, you may dial one of your codes instead.)
4. When the third person answers, you can talk privately before making it a three-way conversation.

5. To make the three-way conversation, press and quickly release the "switchhook." You can now talk with both people at the same time.

To cancel the three-way conversation:

1. If the third person did not answer or you wish to disconnect them, just press and quickly release the "switchhook." You will be reconnected to the person holding.
2. If either person hangs up, you can continue talking with the remaining person.

To end the call completely:

1. Simply hang up.

Toll Denial

How it works:

This feature permits the denial of access to the long distance network, but allows local calls, calls to 800/888/877/866/855 numbers and 911. Toll Denial also denies access to Directory Assistance and operator calls.

*Automatic Recall

How it works:

If you could not get to the phone in time, you can still find out who called. Return the call by dialing a simple code.

How to use: *** 6 9**

1. Lift the handset and listen for a dial tone.
2. If you were on the phone and ignored a call waiting tone, press and quickly release the "switchhook."
3. Press ***69**. (On a rotary phone, dial 1169.) Your call will go through like a normal call.

If the line is busy:

4. Hang up. Your phone will check the number for up to 30 minutes.
- Works with calls that originate and terminate in the same LATA (see LATA Map, page 35).



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5. A special callback ring alerts you if the line becomes free. (Some phones ring normal.)
6. Lift the handset to automatically place the call.

To cancel your Automatic Recall request:



1. Lift the handset and listen for dial tone.
2. Press ***89**. (On a rotary phone, dial 1189.)
3. Listen for the confirmation tone or announcement.

Note:

- Does not work on 800/888/877/855/866 numbers, 900 numbers, or when Call Forward and some other call services have been activated.

*Automatic Callback

How it works:

You can save time dialing busy numbers over and over. Your phone rings as soon as the line is free.



How to use:

1. When you hear a busy signal, press and release the "switchhook." Listen for a special tone.
2. If you have hung up, lift the handset and listen for a normal dial tone.
3. Press ***66**. (On a rotary phone, dial 1166.)
4. If the line is still busy, hang up. Your phone will check the number for up to 30 minutes.
5. A special callback ring alerts you if the line becomes free. (Some phones ring normal.)
6. Lift the handset to automatically place the call.

To cancel the Callback request:



1. Lift the handset and listen for a normal dial tone.
2. Press ***86**. (On a rotary phone, dial 1186.)
3. Listen for the confirmation tone or announcement. Hang up.

Note:

- To start the 30-minute clock, repeat steps 1-4 under "How to use."
- Automatic Callback can check as many as 5 busy lines at once.
- Does not work on 800/888/877/855/866 numbers, 900 numbers, or where Call Forward and some other call services have been activated.



Distinctive Ringing

How it works:

When you make a list of special callers, your phone uses a special ring to announce calls from any of those numbers. If you also have Call Waiting, you will hear a special Call Waiting tone.



How to use:

1. Lift the handset and listen for dial tone.
2. Press ***61**. (On a rotary phone, dial 1161.)
3. Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many (if any) numbers are currently stored on your list.
4. Follow the voice instructions and dial or press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

To add the last caller to your list



1. Press **#01#**. (On a rotary phone, dial 1201.)

To hear the phone number on your list:



1. Dial or Press **1**.
2. After the list is read, voice instructions will follow.

To add number to your list:



1. Press **#**. (On a rotary phone, dial 12.)
2. Follow the voice instructions. You can store up 5 phone numbers on your list

To remove a number from your list:



1. Press *****. (On a rotary Phone, dial 11.)
2. Follow the voice instructions to remove any or all numbers.

To hear instructions again:



1. Dial or press **0**.

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Selective Call Acceptance, Selective Call Forwarding, and similar services.

Customer Originated Trace

How it works:

When you receive a harassing call, you can dial a simple code to trace the source of that call.



How to use:

1. When you get a nuisance call, press and quickly release the "switchhook." Listen for a special dial tone.
2. If you have hung up, just lift the handset again and listen for a normal dial tone.
3. Press ***57**. (On a rotary phone, dial 1157.)
4. Listen for a confirmation announcement that the last call has been traced.
5. Hang up.
6. The number you traced will be recorded at the phone company for 72 hours. If decide to follow up on the trace, we will provide the number to local authorities.



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Note:

- Customer Originated Trace must be used immediately after you hang up on the call you want traced. If you get another call or hear a Call Waiting tone first, you will trace the wrong call.

Selective Call Rejection

How it works:

You can program your phone to reject calls from any number you place on the rejection list. When your service is "on," any callers on this list will hear an announcement that you are not accepting calls at this time. All other calls will ring through as usual.

How to use:

- Lift the handset and listen for dial tone.
- Press ***60**. (On a rotary phone, dial 1160.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many (if any) numbers are currently stored on your rejection list.
- Follow the voice instructions and dial or press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

To add the last caller to your rejection list:

- Press **#01#**. (On a rotary phone, dial 1201.)

To hear the phone numbers on your list:

- Dial or press 1.
- After the list is read, voice instructions will follow.



To add a number to your list:

- Press **#**. (On a rotary phone, dial 12.)
- Follow the voice instructions you will hear.
You can store up to 5 phone numbers on your rejection list.

To remove a number from your list

- Press ***11**. (On a rotary phone, dial 11.)
- Follow the instructions to remove any or all of those numbers from your rejection list.

To hear instructions again:

- Dial or press 0.

Note:

- You will not be notified when or how many calls have been rejected.
- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Forwarding, and similar services.

Selective Call Acceptance

How it works:

You can program your phone to accept only those calls from a special list of people. When your service is "turned on," your phone will accept only calls from those on your Selective Call Acceptance list. All others will hear an announcement that you are not accepting calls at this time.

How to use:

- Lift the handset and listen for dial tone.
- Press ***64**. (On a rotary phone, dial 1164.)
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will tell you how many (if any) numbers are currently stored on your acceptance list.
- Follow the voice instructions and dial or press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

To add the last caller to your acceptance list:

- Press **#01#**. (On a rotary phone, dial 1201.)

To hear the phone numbers on your list

- Dial or press 1.
- After the list is read, voice instructions will follow.

To add a number to your list:

- Press **#**. (On a rotary phone, dial 12.)
- Follow the voice instructions. You can store up to 5 phone numbers on your list.

To remove a number from your list:

- Press *****. (On a rotary phone, dial 11.)
- Follow the instructions to remove any or all numbers.

To hear instructions again:

- Dial or press 0.

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Forwarding, Selective Call Rejection, and similar services.

Selective Call Forward

How it works:

You can program your phone to forward only those calls from a special list of numbers to another number-such as your cell phone. When your service is "on," calls from numbers in your forward list will be rerouted to your "forward-to" number. All others will ring at your main phone as usual.

How to use:

- Lift the handset and listen for dial tone.
- Press ***63**. (On a rotary phone, dial 1163.)
- Listen for an announcement telling you whether the feature is currently on or off.
- Follow the voice instructions and dial or press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

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To add the last caller to your forward list:

0 1

1. Press ***01#**. (On a rotary phone, dial 1201.)

To enter your "forward-to" number:

1. The first time you turn on the service, you will be asked to enter the number you would like your special calls to be forwarded to. From then on, the system will simply remind you of the current "forward-to" number.
2. If the current number is correct, dial or press 1.
3. If you wish to change the current "forward-to" number, dial or press 0 and then follow the voice instructions.

To hear the phone numbers on your list:

1

1. Dial or press 1.
2. After the list is read, voice instructions will follow.

To add a number to your list:

#

1. Press **#**. (On a rotary phone, dial 12.)
2. Follow the voice instructions you can store up to 5 phone numbers on your forward list.

To Remove a number from your list:

1. Press *****. (On a rotary phone, dial 11.)
2. Follow the instructions to remove any or all of those numbers from your forward list.

To hear instructions again:

0

1. Dial or press 0.

Note:

- You may press 1, 0, #, or * at any time rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Distinctive Ringing/Call Waiting, Selective Call Acceptance, Selective Call Rejection, and similar services.
- This service can work with Call Forward (all calls). Numbers on your preferred list will follow you to your Selective Call Forward number. All other calls will be routed to your regular Call Forward number.

Call Forward-Busy

How it works:

Incoming calls that encounter a busy signal can be forwarded to another telephone number. The subscriber can change the forward to his/her number. (Call Forwarding allows a maximum of 2 calls to forward. Additional callers will receive a busy signal.)

How to use:

*** 9 0**

1. Lift the handset and listen for dial tone.
2. Press ***90**. (On a rotary phone, dial 1190.)
3. Listen for dial tone.
4. Dial the number where you want your calls forwarded. Dial the number exactly as if you are calling directly. For a local number, dial the 7-digit phone number. For a long distance number, dial "1" plus the area code. If you have speed dialing, you may dial one of your codes instead. Long distance charges will be billed to you.
5. When the phone is answered, your call forward-busy is in effect. If the line is busy or if there is no answer:

If the line is busy or if there is no answer:

6. Hang up.
7. Within two minutes, repeat steps 1-4 above. You will hear a confirmation tone to let you know your call forward-busy is in effect.

To deactivate:

*** 9 1**

1. Lift the handset and listen for dial tone
2. Press ***91**. (On a rotary phone, dial 1191.)
3. Listen for confirmation tone, and then hang up. Your call forward-busy is now "off."

Call Forward-No Answer

How it works:

Incoming calls that are not answered after a specified number of rings (2-9) can be forwarded to another telephone number. The subscriber can change the forward to his/her number. (Call Forwarding allows a maximum of 2 calls to forward. Additional callers will receive a busy signal.)

To activate:

*** 9 2**

1. Lift the handset and listen for dial tone.
2. Press ***92**. (On a rotary phone, dial 1192.)
3. Listen for dial tone.
4. Designate the number of rings (2-9) before the call is forwarded by pressing the corresponding number.
5. Dial the number where you want your calls forwarded. Dial the number exactly as if you are calling directly. For a local number, dial the 7-digit phone number. For a long distance number, dial "1" plus the area code. If you have speed dialing, you may dial one of your codes instead. Long distance charges will be billed to you.
6. When the phone is answered, your Call Forward-No Answer is in effect.

If the line is busy, or if there is no answer:

7. Hang up.
8. Within two minutes, repeat steps 1-5 above. You will hear a confirmation tone to let you know your Call Forward-No Answer is in effect.

To deactivate:

*** 9 3**

1. Lift the handset and listen for dial tone.
2. Press ***93**. (On a rotary phone, dial 1193.)
3. Listen for confirmation tone, and then hang up. Your Call Forward-No Answer is now "off."



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Call Forward-Remote

Access

How it works:

A subscriber of call forwarding can activate or deactivate the service from a remote location. Accessing your telephone remotely:

1. Lift the handset and listen for dial tone.
2. Dial NXX-9900 or 1 + (325 or 830) + NXX-9900 with NXX being the prefix (367, 995, 634 etc.) of your home phone.
3. Listen for a ring back tone, followed by a special dial tone.
4. Dial your 7-digit directory number and the assigned personal identification number (4 digit).
5. Listen for dial tone. Follow the instructions below to activate or deactivate from a remote location.

To activate Call Forwarding:



1. Press **72#**.
2. Listen for dial tone.
3. Dial the number where you want your calls forwarded. Dial the number exactly as if you are calling directly. For a local number, dial the 7-digit phone number. For a long distance number, dial "1" plus the area code. If you have speed dialing, you may dial one of your codes instead. Long distance charges will be billed to you.
4. Listen for confirmation tone.

To deactivate:



1. Lift the handset and listen for dial tone.
2. Press ***73**.
3. Listen for confirmation tone, and then hang up. Your call forward is now "off."

Call Waiting-Calling

Name/Number Delivery

A special tone alerts you to a waiting call; the person calling you hears a normal ringing. The telephone number and name of the caller will be displayed on customer-provided equipment.

To answer a waiting call:

1. When you are on the phone, a special tone tells you a second call is waiting.

2. View the display of your caller identification equipment.
3. To answer the call, simply press and quickly release the "switchhook" on your telephone. Your first caller is automatically placed on hold while you are connected with the second caller.

If you choose not to answer the incoming call:

1. You will continue to hear a special tone to remind you of the waiting call until the caller hangs up. The caller will hear ring back tones.

To alternate between callers:

1. Simply press and quickly release the "switchhook." While you talk with one caller, the other person will automatically be placed on hold. Each conversation remains private.

To end either call:

1. Hang up.
2. Your phone will ring.
3. When you answer, you will be connected with the remaining caller.

Teen Service:

Teen Service allows a station to have two directory numbers on the same single-party line so a subscriber can receive calls dialed to a separate number without installing a second line. Normal ringing identifies calls to the primary directory number, while distinctive ringing identifies calls to the secondary directory number. All originating calls will be billed to the primary directory. Simultaneous calls on the primary and secondary directory numbers are not permitted.

Caller ID Services

Calling Number Delivery

Calling Number Delivery is an optional feature that permits you to see the telephone number of the caller and the date and time of the call on customer-provided equipment before you answer your telephone.

Calling Name Delivery

Calling Name Delivery is an optional feature that permits you to see the name of the caller and the date and time of the call on customer-provided equipment before you answer your telephone.

Anonymous Call Rejection



Anonymous Call Rejection (ACR) is an optional feature that permits you to automatically reject calls from callers who have activated the anonymity feature that prevents the delivery of their number to you. Once ACR is activated, you can turn the feature off (allowing anonymous calls) by pressing ***87** (or dialing 1187) and you can turn the feature on again (blocking anonymous calls) by pressing ***77** (or dialing 1177).

Per-Call and Per-Line Blocking



Per-Call Blocking is available to all customers and is free of charge. To block your number on a per call basis, press ***67** (or dial 1167) before you dial your call. Per-Line Blocking automatically blocks your number on every call you place. This feature is free of charge; however, you will need to contact the Business Office for further instructions.



If you select per-line blocking, you can unblock your number free of charge on a per-call basis by pressing ***82** (or dial 1182) before you dial your call. If you block your number from being sent, your call may not go through if you are calling someone who is using Anonymous Call Rejection. Regardless of your attempts to block your number from being sent, it WILL NOT be blocked if you are calling 911, 700, 800/888/877/866/855 or 900 numbers.

Voice Mail

* You must activate your Call Forward-Busy or Call Forward-No Answer feature for Voice Mail to work.

Accessing Your Mailbox

1. Dial NXX-8000, NXX being the prefix (367, 995, 634, etc.) of your telephone number.
2. Either: Press # if calling from the phone your Voice Mail is on, OR enter your mailbox number (telephone number) if calling from a remote phone, OR with Auto Login enabled and accessing from your home phone (no entry required.)

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3. Enter your password, followed by the # key. Your password will be a default code of "0000" until you change it.
4. Main Menu: Press 1 to retrieve messages press 7 for current date and time or press 9 for mailbox setup.

Accessing Your Sub-Mailbox

1. Dial NXX-8000, NXX being the prefix (367, 995, 634, etc.) of your telephone number.
2. Either: press # if calling from the phone your Voice Mail is on, OR enter your mail-box number (telephone number) if calling from remote phone, OR with Auto Login enabled and accessing from your home phone (no entry required.)
3. Enter your mailbox ID (sub-mailbox number) OR press* to access the group greeting menu. A voice prompt will guide the administrator through the steps to record a group greeting.
4. Enter your password, followed by the # key. Your password will be default code of "0000" until you change it.
5. Main Menu: Press 1 to retrieve messages, press 5 to hear which sub-mailboxes have new messages or press 9 for mailbox setup.

To retrieve Messages:

Three options in message-retrieval menu:

- a. PRESS 1- New messages.
- b. PRESS 2- Saved messages.
- c. PRESS * - Return to main menu.

Listen to messages:

1. PRESS 1 - Play or re-play message.
2. PRESS 2 - Save message and go to next.
3. PRESS 3 - Delete message and go to next.
4. PRESS 4 - Save message as new.
5. PRESS 7 - Skip back three seconds.
6. PRESS 8 - Pause or continue message.
7. PRESS 9 - Skip forward three seconds.
8. PRESS * - Return to main menu.

Mailbox Set-Up

Three options in mailbox set-up menu:

- a. PRESS 1 - Greeting options (you can disregard this step if you choose to use the default greeting.)
- b. PRESS 2 - Change password.
- c. PRESS 4 - Auto Login Enable/Disable
- d. PRESS * - Return to main menu.

To change or record your greeting:

1. PRESS 1 - Greeting options.
2. PRESS 4 - Record your greeting.
3. PRESS # - End recording function.
4. PRESS 1 - Listen to greeting.
5. PRESS 2 - Save greeting. Greeting must be saved to be activated.
6. PRESS 3 - Delete greeting.
7. PRESS 4 - Re-record greeting. Then, follow steps 3-7 again.
8. PRESS * - Return to main menu.

To change your password:

1. PRESS 2 - Change your password.
2. Enter new password, followed by the # key. This password is any series of up to 16 digits you choose. You will be unable to access your mailbox without this password, so be sure to choose one that is easy for you to remember.
3. To verify, enter your password again, followed by the # key.

Do Not Disturb With Override Code

This feature allows you to define a time period of the day during which incoming calls can be restricted. While this feature is activated, callers will receive the following message: "We're sorry; the number you have reached is not accepting calls at this time." The caller may dial an override code (designated by you; default code is 0000) and the call will be completed. Subscribers to this feature are in control of enabling and disabling this feature by dialing NXX-9003, with NXX being the prefix (367, 995, 634, etc.) of your telephone number, and following the instructions. This feature is not compatible with the Telemarketer Call Screening and Voice Mail feature.

Smart Telemarketer Call Screening

This feature screens all calls with the exception of local calls and local wireless calls. Callers will hear this announcement: "The number you have reached does not accept calls from Telemarketers. If you are a Telemarketer, please add this number to you Do Not Call list and hang up now. If you are not a telemarketer, please press '1.'" This service will effectively screen telemarketers because they should not press 1. No activation is required by the subscriber. The following instructions are provided to take advantage of the other call management features.

Dial  from your home phone

Note:

- The first time you access the service, you will be prompted to choose the language you wish to hear the options in. After you make your selection, all menus and prompts will be presented in that language.

MAIN MENU

PRESS 1 - To ADD a number to your Blocked list

PRESS 2 - To Remove a number from your Blocked list

PRESS 3 - To Remove ALL numbers from your Blocked list

PRESS 4 - To ADD a number to your Known list

PRESS 5 - To change the Language of your menu options

PRESS 6 - To turn the entire service ON

PRESS 7 - To turn the entire service OFF

PRESS 8 - To Block calls from private callers

PRESS 9 - To Allow calls from private callers

PRESS * - To Repeat menu options.

Note:

- If you wish to add the last caller's number to your Blocked list, simply hang up and dial



This feature is not compatible with the Do Not Disturb With Override Code feature.